



## City of Upland Notice of Annual CPI Adjustment to Solid Waste Rates and Changes to Solid Waste Billing and Customer Service

The City's agreement with Burrtec Waste Industries (Burrtec) for Solid Waste Collection Service (adopted by City Council on June 27, 2022), provides for automatic annual adjustments to solid waste rates beginning July 1, 2023, through and including July 1, 2026. The annual rate adjustment is calculated based on a formula documented with the agreement. The maximum rates shall be adjusted based upon the annual percentage change in the Consumer Price Index (CPI), All Urban Consumers for the Riverside-San Bernardino-Ontario, CA Metropolitan Area, as determined by the United States Department of Labor Statistics but shall not exceed 5 percent.

The CPI for the January to December period immediately preceding the effective date of this rate adjustment is 8.7 percent; however, the CPI adjustment will be capped at 5 percent per the approved agreement. The new rates, included below, will take effect on July 1, 2023.

<u>Service Level</u>	<u>Current Rate</u>	<u>New Rate</u>
35-gallon trash barrel	\$24.67	\$26.00
65-gallon trash barrel	\$29.64	\$31.23
95-gallon trash barrel	\$34.83	\$36.58
Extra 35-gallon trash barrel	\$10.75	\$11.17
Extra 65-gallon trash barrel	\$12.54	\$13.05
Extra 95-gallon trash barrel	\$14.47	\$14.98
Extra pick-up – barrel	\$20.20	\$21.23
Temporary bin (7-day usage)	\$153.23	\$161.58
Temporary bin – extra empty	\$153.23	\$161.58

Additionally, beginning July 1, 2023, Burrtec will assume residential trash billing and customer service functions on behalf of the City.

Beginning July 1, 2023:

- Trash will continue to be billed bi-monthly but will now be billed by Burrtec and separately from sewer service. Payments for trash service should be mailed as indicated on the new bill.
- Your final prorated trash bill from the City will be issued in July or August, depending on your regular billing cycle. Your first trash bill from Burrtec will be issued at the end of August. If you have any questions about your new trash bill, please contact Burrtec Customer Service at (909) 949-0500.
- Customers who would like to pay their trash bill through automatic payment will need to sign up for auto payment via Burrtec's online portal at <https://www.evokepay.com/burrtec/login>. For assistance, please contact Burrtec Customer Service at (909) 949-0500.
- Existing auto payments for water and sewer service will not be affected by this change.
- All residential trash billing inquiries should be directed to Burrtec Customer Service at (909) 949-0500.

The City appreciates your understanding and support. If you have any questions regarding this Notice, please contact the City of Upland Solid Waste Division at (909) 291-2967.